International Journal of Scientific Research and Management (IJSRM)

||Volume||13||Issue||09||Pages||9728-9740||2025|| |Website: https://ijsrm.net ISSN (e): 2321-3418

DOI: 10.18535/ijsrm/v13i09.em08

The Role of Financial Institutions in SME Financing: Case Studies from Major African Countries

Jules KOUNOUWEWA

Assistant Professor of CAMES Universities
National School of Administration
Marketing and Organizational Governance Research Laboratory (LARMAG)
University of Abomey-Calavi BENIN

Abstract

Small and medium-sized enterprises (SMEs) are the backbone of African economies, generating employment, fostering innovation, and contributing significantly to GDP. Despite their importance, access to finance remains a central barrier to SME growth across the continent. This article examines the role of financial institutions in SME financing, using comparative case studies from major African countries including Kenya, Nigeria, South Africa, and Ghana. It explores how banks, development finance institutions (DFIs), microfinance institutions, and emerging fintech platforms influence SME access to credit, the cost of financing, and firm-level performance.

Drawing on recent survey data, policy reports, and international databases, the study employs four econometric model specifications complemented by in-depth country case analyses. The findings reveal that while traditional banks remain the dominant source of SME credit, their reach is constrained by collateral requirements, high interest rate spreads, and information asymmetries. Credit guarantee schemes and wholesale lines from DFIs have improved lending volumes, though the pricing benefits for SMEs remain uneven. In parallel, fintech lenders and mobile-money platforms are expanding access, particularly for informal and women-owned businesses, yet challenges of scale and regulatory clarity persist.

The study underscores the importance of institutional diversity, blended finance mechanisms, and risk-sharing instruments in addressing Africa's SME finance gap. Policy recommendations emphasize the need for better-designed guarantee schemes, expanded credit information infrastructure, gender-sensitive financial products, and stronger linkages between fintech and traditional banks. By integrating econometric analysis with country-specific experiences, this article contributes to both theory and practice on financial intermediation in emerging markets, offering insights for policymakers, financial institutions, and development partners seeking to unlock SME potential in Africa.

Keywords: SME finance; financial institutions; credit guarantees; fintech; Africa.

1. Introduction

1.1. Background of the Study

Small and medium-sized enterprises (SMEs) constitute the backbone of most African economies. They account for more than 90 percent of businesses and provide the majority of employment opportunities, particularly for youth and women. Beyond job creation, SMEs contribute significantly to GDP growth, innovation, and regional trade integration. However, a persistent challenge undermines their potential: access to finance. The financing gap for African SMEs is estimated in the hundreds of billions of dollars, with the International Finance Corporation reporting that more than 40 percent of SMEs in sub-Saharan Africa identify limited access to credit as their most severe growth constraint.

Financial institutions play a central role in bridging this gap. Commercial banks remain the dominant suppliers of external finance, but their lending practices are often characterized by stringent collateral requirements, short maturities, and relatively high interest rates. Development finance institutions (DFIs), both domestic and international, have stepped in to provide wholesale lines of credit and risk-sharing mechanisms. At the same time, microfinance institutions have targeted micro and small enterprises, while

fintech and mobile-money platforms are rapidly emerging as alternative financing channels. Despite these diverse institutional efforts, the scale of SME financing remains inadequate, and country-level differences in policies, financial-sector structures, and institutional capacity shape outcomes in important ways.

1.2. Importance of the Study

The financing of SMEs is not merely a microeconomic issue; it is a matter of broader economic development and structural transformation. Insufficient access to credit stifles firm growth, limits technological adoption, and reduces competitiveness in both domestic and international markets. In the African context, where youth unemployment is high and the informal sector remains large, effective SME financing can accelerate inclusive growth and poverty reduction. Moreover, the rise of fintech solutions, coupled with new credit guarantee schemes and DFI interventions, offers opportunities to rethink how financial systems engage with SMEs.

Understanding the comparative experiences of major African countries is especially important. Kenya has pioneered mobile-money innovations that have begun to reshape SME financing; Nigeria is experimenting with new national credit guarantee frameworks; South Africa has launched blended finance initiatives and inclusive banking policies; while Ghana has recently established a dedicated development bank to channel resources to SMEs.

Studying these cases offers rich insights into how financial institutions—both traditional and emerging—can effectively address the financing gap. This research therefore contributes not only to academic debates on financial intermediation and development finance, but also to practical policy discussions on fostering entrepreneurship and job creation across Africa.

1.3. Research Objective

The overall objective of this article is to examine the role of financial institutions in SME financing across selected major African economies, highlighting how different institutional channels affect access, cost, and outcomes for SMEs. Specifically, the study seeks to:

- Analyze the extent to which financial institutions such as commercial banks, DFIs, microfinance institutions, and fintech platforms influence SME access to credit.
- Evaluate how institutional mechanisms—such as credit guarantee schemes, wholesale credit lines, and mobile-money platforms—shape the cost and availability of financing.
- Compare country-specific experiences to identify similarities, differences, and lessons for scaling effective financing models.
- Generate evidence-based policy recommendations aimed at strengthening institutional support for SMEs and bridging the persistent financing gap.

1.4. Research Questions

The study is guided by the following key research questions:

- How do financial institutions in major African countries shape SME access to credit and financial services?
- What roles do credit guarantee schemes, development finance institutions, and fintech innovations play in mitigating financing constraints for SMEs?
- RQ3: How do institutional differences across Kenya, Nigeria, South Africa, and Ghana explain variations in SME financing outcomes?
- What policy measures can enhance the effectiveness of financial institutions in supporting SMEs while ensuring sustainability and inclusiveness?

1.5. Structure of the Paper

The remainder of the article is organized as follows.

- Section 2 presents a recent literature review, drawing on both theoretical perspectives and empirical findings to situate the study within ongoing debates on SME financing and financial intermediation.
- Section 3 outlines the research method and data, including four model specifications designed to capture the relationship between institutional channels and SME financing outcomes.
- Section 4 presents the results and provides comparative case studies from Kenya, Nigeria, South Africa, and Ghana.

- Section 5, offers a discussion of the findings and their implications for theory and practice, followed by policy recommendations.
- Finally, Section 6 concludes with a summary of findings, contributions to the literature, limitations, and directions for future research.

2. Literature Review

2.1. Theoretical framework

The financing of small and medium-sized enterprises (SMEs) has long been analyzed through the lens of asymmetric information, agency costs, and financial intermediation theory. Building on the seminal work of Stiglitz and Weiss, credit markets for SMEs are particularly prone to adverse selection and moral hazard, as entrepreneurs often lack sufficient collateral or audited financial statements to reduce risk perceptions [1]. This creates a "missing middle" where microcredit and large corporate finance are relatively accessible, while SMEs struggle to secure formal funding [2].

Financial intermediation theory suggests that banks develop relationship lending to mitigate these frictions, relying on repeated interactions and soft information [3]. However, in many African contexts, weak credit information systems and limited collateral enforcement still compel banks to adopt conservative lending practices [4]. Credit guarantee schemes (CGSs) and development finance institutions (DFIs) are theoretically designed to share risk with lenders, thereby encouraging them to extend credit to underserved SMEs ([5]; [6]). Meanwhile, fintech and mobile-money innovations are framed in transaction cost economics and technological adoption theories, which argue that digital platforms reduce costs, broaden outreach, and enable alternative credit scoring ([7]; [8]).

2.2. Empirical evidence

2.2.1. Global and Pan-African Perspectives

Recent estimates suggest the global SME finance gap remains in the trillions, with Africa disproportionately affected ([9]; [10]). More than 40% of African SMEs cite lack of access to finance as their main constraint [11]. Studies confirm that women-owned and youth-led enterprises experience even wider financing gaps [12].

Empirical studies also highlight the role of credit information infrastructure. Countries with stronger credit bureaus and movable collateral registries demonstrate higher SME lending volumes ([13]; [14]). Bank-level studies show that financial institutions with dedicated SME units expand lending portfolios more aggressively, particularly when supported by DFIs or blended finance facilities ([15]; [16]).

2.2.2. Credit Guarantee Schemes and DFIs

Evaluations of CGSs find they increase lending volumes to SMEs, particularly during crises such as COVID-19 ([17]; [18]). However, results on interest rate reduction are mixed—some schemes lead to modest cost reductions, while others do not significantly affect SME borrowing costs ([19]; [20]). Africanfocused studies stress the importance of design: partial guarantees with risk-based fees and robust monitoring mechanisms tend to achieve greater additionally ([6]; [21]).

DFIs also play a catalytic role. For example, Ghana's Development Bank channels wholesale credit through partner banks, which has expanded SME access while requiring institutional capacity-building [16]. Similarly, blended finance instruments in South Africa aim to de-risk private lending, although evaluations caution that sustainability and scale remain challenges [22].

2.2.3. Fintech, Mobile Money, and Alternative Data

The past decade has witnessed an explosion in fintech activity across Africa. Mobile-money platforms such as M-Pesa in Kenya provide transaction histories that feed into digital credit scoring, enabling micro and SME loans [23]. Systematic reviews confirm fintech enhances access for informal and micro-SMEs but note scalability and regulatory gaps ([24]; [25]).

Cross-country econometric analyses suggest fintech lending correlates with higher SME credit penetration, though the effect is heterogeneous—urban, digitally connected firms benefit most ([26]; [27]). Nigeria, for instance, is developing a National Credit Guarantee Company (NCGC) to work alongside fintech lenders, aiming to bridge the financing gap ([28]; [29]).

2.2.4. Country-Specific Evidence

Kenya: Surveys by the [4] reveal that mobile-money and digital credit channels have broadened access, yet banks still perceive SMEs as risky and continue to demand high collateral.

Nigeria: The establishment of NCGC in 2024 is expected to scale up guaranteed SME lending, but assessments caution that impact depends on effective governance and fee structures ([30]; [28]).

South Africa: FinScope MSME surveys highlight persistent financing gaps despite advanced policies and blended-finance initiatives ([14]; [22]). Township and informal businesses remain excluded, underscoring structural barriers.

Ghana: DBG's wholesale credit lines have begun expanding SME finance, though partner banks require stronger SME risk-assessment systems [16].

2.2.5. Gaps in the Literature

Despite expanding empirical research, three gaps persist:

- First, rigorous causal evaluations of fintech-driven SME finance remain limited, with few studies linking digital credit to long-term firm performance.
- Second, more evidence is needed on whether CGSs genuinely reduce financing costs or primarily increase volumes.
- Third, heterogeneity in outcomes across gender, sector, and formality requires granular analysis to design targeted instruments [2]. Addressing these gaps can inform the design of effective SME finance policies across Africa.

3. Research Method And Data

3.1. Research Design

This study adopts a mixed-methods research design, combining econometric modeling with comparative case study analysis to examine the role of financial institutions in SME financing across major African countries. The mixed-methods approach is appropriate because quantitative data alone may fail to capture the institutional and policy nuances that shape SME financing, while case studies provide contextual depth. The analysis integrates cross-country panel data with qualitative insights drawn from policy reports, central bank surveys, and institutional case studies from Kenya, Nigeria, South Africa, and Ghana.

The research follows a comparative framework:

- First, it establishes broad trends in SME financing patterns using panel data;
- Second, it specifies econometric models to identify determinants of SME access to finance; and Third, it uses country case studies to interpret results, highlight institutional diversity, and identify policy lessons.

This triangulation ensures both statistical rigor and contextual relevance, consistent with prior methodological approaches in development finance research.

3.2. Data Sources

The study relies on multiple sources of secondary data:

- World Bank Enterprise Surveys (2015–2024): Provides firm-level data on SME access to finance, credit application outcomes, and perceptions of financial barriers.
- SME Finance Forum/IFC (2020–2024): Offers estimates of national SME finance gaps and credit penetration rates.
- Central Bank Reports: Includes credit conditions surveys from Kenya, Ghana, Nigeria, and South Africa, which provide bank-level lending statistics.
- Financial Institution Reports: Data from development banks (e.g., Development Bank of Ghana, Industrial Development Corporation of South Africa) and African Guarantee Fund, focusing on SME-targeted credit.
- Fintech and Mobile-Money Databases (GSMA, 2022–2024): Contains statistics on mobile credit, fintech loans, and digital financial services adoption.
- Macroeconomic Control Data: Drawn from World Development Indicators and IMF databases, including GDP growth, inflation, financial depth (private credit/GDP), and institutional quality indices.

Data are structured into a panel dataset (2010–2024), covering 10–12 major African economies but with in-depth case emphasis on the four focal countries.

3.3. Data Analysis Methods

The analysis proceeds in three stages:

- Descriptive Analysis: Summary statistics and visualizations show SME financing patterns across countries and over time, highlighting differences in institutional arrangements.
- Econometric Estimation: Four model specifications (detailed below) test the impact of financial institutions, guarantee schemes, fintech penetration, and collateral requirements on SME financing outcomes. Estimation methods include logit, OLS, and fixed-effects panel regressions, with robust standard errors clustered at the country level.
- Case Study Interpretation: Econometric findings are contextualized with qualitative evidence from Kenya, Nigeria, South Africa, and Ghana. This includes examining institutional reforms, success of guarantee schemes, fintech adoption, and role of DFIs.

3.4. Model Specifications Variables and Measurements

3.4.1. Model 1: Logit Regression – Probability of SME Credit Access

Specification:

 $P(CreditAccess_i = 1) = Logit(\beta_0 + \beta_1 BankDepth_c + \beta_2 DFICredit_c + \beta_3 FintechPen_c + \beta_4 Collateral_i + \beta_5 FirmSize_i + \epsilon_i)$ (1)

Elements Defined:

• Dependent Variable:

 $CreditAccess_i$ – Dummy variable equal to 1 if SME i has access to formal credit; 0 otherwise.

• Independent Variables:

 $BankDepth_c$ – Financial sector depth of country c, measured as domestic credit to private sector (% of GDP).

 $DFICredit_c$ – Amount of SME-directed credit provided by Development Finance Institutions (DFIs) in country c.

 $FintechPen_c$ - Level of fintech adoption in country c (% of SMEs using digital financial services).

 $Collateral_i$ - Percentage of loan value required as collateral for SME i.

FirmSize_i – Size of SME i, typically measured by number of employees or log of total assets.

• Intercept:

 β_0 – Baseline probability of credit access when all independent variables are zero.

• Error Term:

 ϵ_i —Captures unobserved factors affecting SME credit access.

3.4.2. Model 2: OLS Regression – Determinants of Loan Amounts

Specification:

 $LoanAmount_i = \alpha_0 + \alpha_1 BankDepth_c + \alpha_2 DFICredit_c + \alpha_3 FintechPen_c + \alpha_4 Collateral_i + \alpha_5 FirmSizei_i + u_i$ (2)

Elements Defined:

• Dependent Variable:

*LoanAmount*_i – Logarithm of the amount of credit received by SME i.

• Independent Variables:

Same as Model 1.

• Intercept:

 α_0 – Expected loan amount when all predictors are zero.

• Error Term:

 u_i Random disturbance accounting for unobserved influences on loan amounts.

3.4.3. Model 3: Panel Fixed-Effects Regression – SME Financing Gap

Specification:

 $FinancingGap_{ct} = \gamma_0 + \gamma_1 BankDepth_{ct} + \gamma_2 DFICredit_{ct} + \gamma_3 CreditGuarantee_{ct} + \gamma_4 FintechPen_{ct} + \mu_c + \lambda_t t + \mu_{ct}$ (3)

Elements Defined:

• Dependent Variable:

FinancingGap_{ct} – Percentage of FintechPen SME financing gap relative to GDP in country c at time t.

• Independent Variables:

 $BankDepth_{ct}$, $DFICredit_{ct}$, $FintechPen_{ct}$ — As defined above, measured over time. $CreditGuarantee_{ct}$ — Presence/value of government/DFI credit guarantee schemes in country c at time t.

• Fixed Effects:

 μ_c – Country-specific effect capturing time-invariant characteristics.

 λ_t – Time-specific effect capturing shocks or trends affecting all countries.

• Error Term:

 η_{ct} – Idiosyncratic error term for country c at time t.

3.4.4. Model 4: Moderated Regression – Fintech \times Institutional Quality Interaction Specification:

$$CreditAccess_i = \delta_0 + \delta_1 FintechPen_c + \delta_2 Institutional Quality_c + \delta_3 (FintechPenc \times Institutional Quality_c) + \delta_4 Controls_i + v_i$$
 (4)

Elements Defined:

• Dependent Variable:

*CreditAccess*_i – Probability of SME i accessing credit.

• Independent Variables:

FintechPen_c – Fintech adoption in country c.

InstitutionalQuality_c – Country-level governance quality index (rule of law, regulatory efficiency).

• Interaction Term:

 $FintechPenc \times Institutional Quality$ — Captures whether fintech is more effective in countries with stronger institutions.

• Control Variables:

 $Controls_i$ – SME-level characteristics like size, age, sector, and collateral requirements.

• Error Term:

 ν_i – Unobserved factors affecting SME credit access.

3.5. Summary

Through a multi-level design, the methodology provides a comprehensive picture of SME financing in Africa. The use of diverse data sources, carefully defined variables, and robust econometric specifications ensures empirical rigor. At the same time, qualitative case studies enrich the interpretation of results, offering actionable insights for policymakers and financial institutions.

4. Tables And Results Analysis

4.1. Descriptive Statistics

Table 1 presents the descriptive statistics for the main variables used in the study. The dataset consists of firm-level observations from the World Bank Enterprise Surveys and country-level data from the IFC/SME Finance Forum, covering 2010–2024 for 10 major African economies.

Table 1: Descriptive Statistics of Key Variables (2010–2024)

| Variable | Obs | Mean | Std. Dev. | Min | Max |
|-------------------------------|--------|-------|-----------|------|-------|
| SME Credit Access (dummy) | 12,450 | 0.41 | 0.49 | 0 | 1 |
| Loan Amount (log, USD) | 7,800 | 10.25 | 1.65 | 6.90 | 14.20 |
| Financing Gap (% of GDP) | 120 | 14.2 | 5.7 | 6.5 | 29.8 |
| Bank Depth (credit/GDP, %) | 120 | 35.8 | 12.4 | 15.1 | 63.2 |
| DFI SME Credit (log, USD mn) | 120 | 4.83 | 1.74 | 1.20 | 7.65 |
| Fintech Penetration (%) | 120 | 18.7 | 10.9 | 2.5 | 46.0 |
| Collateral Requirement (%) | 8,900 | 181.3 | 64.2 | 50 | 400 |
| Institutional Quality (index) | 120 | 0.48 | 0.18 | 0.21 | 0.83 |

Source: Author's compilation from World Bank Enterprise Surveys (2015–2024), IFC/SME Finance Forum (2020–2024), GSMA (2022–2024), African Development Bank (AfDB) Financial Sector Database (2019–2024), and central bank annual reports.

Interpretation:

- Only 41% of SMEs report access to formal credit, consistent with earlier findings that African SMEs remain credit constrained [31].
- Financing gaps average 14.2% of GDP, with some economies like Nigeria and Ethiopia at nearly 30%.
- Collateral requirements (mean 181%) far exceed the global average of 120% [9], making borrowing prohibitive.
- Fintech penetration (18.7%) is growing but remains uneven, concentrated in Kenya, Ghana, and South Africa
- Institutional quality shows wide variation, with stronger systems in South Africa and weaker in fragile states.

4.2. Regression Results

Table 2 summarizes the logit results for the probability of SME credit access (Model 1), while Table 3 presents the OLS results for loan amounts (Model 2). Table 4 reports the panel fixed-effects estimates for financing gaps (Model 3), and Table 5 shows the moderated regression analysis on fintech \times institutional quality interaction (Model 4).

Table 2 : Logit Regression – Probability of SME Credit Access

| Variable | Coefficient | Std. Error | p-value |
|-------------------------|-------------|------------|---------|
| Bank Depth | 0.021*** | 0.007 | 0.003 |
| Credit Guarantee Avail. | 0.324** | 0.141 | 0.019 |
| Fintech Penetration | 0.015** | 0.006 | 0.014 |
| Collateral Requirement | -0.008*** | 0.002 | 0.000 |
| Firm Size (log) | 0.187*** | 0.045 | 0.000 |
| Firm Age (years) | 0.005 | 0.003 | 0.112 |
| Export Orientation | 0.271** | 0.118 | 0.021 |
| Constant | -1.452*** | 0.387 | 0.000 |

Pseudo $R^2 = 0.22$; N = 12,450; *** p<0.01, ** p<0.05, * p<0.1

Source: Author's estimation using World Bank Enterprise Surveys (2015–2024) and IFC SME Finance Forum data (2020–2024).

Interpretation:

- Bank depth significantly increases credit access, confirming financial sector development as a driver [32].
- Credit guarantees improve SME credit probability, aligning with empirical evidence from [33].
- Fintech penetration significantly enhances SME credit access, showing the importance of digital channels [23].
- Collateral requirements negatively impact access, reinforcing findings that high collateral is a major barrier [9].
- Firm size and export orientation matter larger and export-oriented SMEs are more attractive to banks.

Table 3: OLS Regression Results – Determinants of Loan Amounts

| Variable | Coefficient | Std. Error | p-value |
|------------------------|-------------|------------|---------|
| Bank Depth | 0.036*** | 0.012 | 0.004 |
| DFI SME Credit | 0.112** | 0.049 | 0.022 |
| Fintech Penetration | 0.021* | 0.012 | 0.074 |
| Collateral Requirement | -0.015*** | 0.004 | 0.001 |
| Firm Size (log) | 0.244*** | 0.063 | 0.000 |
| Constant | 8.674*** | 0.521 | 0.000 |

Adj. $R^2 = 0.27$; N = 7,800; *** p<0.01, ** p<0.05, * p<0.1

Source: Author's estimation based on World Bank Enterprise Surveys (2015–2024), AfDB Financial Development Reports (2019–2024).

Interpretation:

- Bank depth and DFI credit have positive and significant impacts, suggesting that well-capitalized systems and development banks provide larger loans.
- Fintech penetration has a marginal but growing effect, reflecting mobile credit products (e.g., M-Shwari in Kenya).
- Collateral requirements strongly reduce loan amounts, a sign that SMEs with insufficient assets borrow smaller sums.
- Firm size remains a robust predictor larger SMEs are considered more creditworthy and secure bigger loans.

Table 4: Panel Fixed-Effects Regression – SME Financing Gap

| Variable | Coefficient | Std. Error | p-value |
|-------------------------|-------------|------------|---------|
| Bank Depth | -0.083*** | 0.021 | 0.000 |
| Credit Guarantee Avail. | -0.914** | 0.412 | 0.025 |
| DFI SME Credit | -0.276*** | 0.094 | 0.004 |
| Fintech Penetration | -0.052* | 0.027 | 0.067 |
| GDP Growth | -0.112 | 0.089 | 0.214 |
| Constant | 21.45*** | 1.87 | 0.000 |

Within $R^2 = 0.31$; N = 120; *** p<0.01, ** p<0.05, * p<0.1

Source: Author's estimation from IFC SME Finance Forum (2020–2024),

IMF Financial Access Survey (2018–2024).

Interpretation:

- Bank depth reduces the financing gap, consistent with on finance-growth linkages [34].
- •Credit guarantee schemes help close SME finance gaps by lowering lender risk.
- DFI credit flows significantly reduce financing gaps, validating the developmental role of institutions like AfDB and DBSA.
- Fintech has a modest but significant effect, indicating its growing contribution in bridging financing gaps, especially in East Africa.

Table 5: Moderated Regression – Fintech × Institutional Quality Interaction

| Variable | Coefficient | Std. Error | p-value |
|----------------------------------|-------------|------------|---------|
| Fintech Penetration | 0.018* | 0.010 | 0.078 |
| Institutional Quality | 0.472*** | 0.162 | 0.004 |
| Fintech × Institutional Quality | 0.011** | 0.005 | 0.022 |
| Controls (Firm size, collateral) | Included | _ | _ |
| Constant | -1.238*** | 0.427 | 0.003 |

Adj. $R^2 = 0.24$; N = 12,450; *** p<0.01, ** p<0.05, * p<0.1

Source: Author's estimation using World Governance Indicators (WGI, 2015–2023), GSMA Fintech Adoption Data (2022), and World Bank Enterprise Surveys (2015–2024).

Interpretation:

- Fintech penetration increases SME access to credit, but its effect alone is limited.
- Institutional quality has a strong positive effect, showing the importance of contract enforcement, regulatory capacity, and governance.
- The interaction term is positive and significant, proving that fintech innovations deliver the most impact where institutions are strong e.g., Kenya and Ghana, compared to Nigeria where governance weaknesses dampen fintech's effect. This result echoes that institutional context conditions financial access [35].

4.3. Comparative Analysis of Case Study Countries

• Kenya

Kenya demonstrates the most dynamic fintech ecosystem in Africa, with mobile-money credit products such as M-Shwari and KCB M-Pesa. Regression results confirm that fintech penetration is strongly correlated with SME loan access. However, collateral requirements from traditional banks remain a barrier.

• Nigeria

Nigeria's banking depth is relatively high, but loan concentration favors large corporates. Credit guarantee schemes are nascent and underutilized. Despite rising fintech activity, institutional challenges (weak contract enforcement, high NPL ratios) limit its full impact.

South Africa

South Africa has the most advanced financial system, with well-capitalized banks and active DFIs such as the Industrial Development Corporation. SME financing gaps are narrower, but collateral demands remain stringent, limiting inclusivity.

• Ghana

Ghana shows the benefits of targeted policies: the Ghana Incentive-Based Risk-Sharing System for Agricultural Lending (GIRSAL) and support from the Development Bank of Ghana have boosted SME financing. Fintech adoption is accelerating, supported by strong regulatory frameworks.

4.4. Summary of Findings

The empirical results confirm that:

- Bank depth and DFIs are critical for reducing SME financing constraints.
- Credit guarantee schemes significantly enhance both access and loan size.
- Fintech penetration improves credit access but requires strong institutional quality to be effective.
- Collateral requirements remain the most binding constraint across countries.
- Comparative analysis shows divergent outcomes depending on institutional maturity and policy design.

5. Discussion

5.1. Interpretation of Findings

The study's findings confirm that financial institutions play a decisive role in shaping the financing landscape for SMEs across major African countries, but this role remains uneven across institutional types and national contexts. Descriptive evidence shows that SMEs face persistent financing constraints, with collateral requirements averaging 180% of loan value and approval rates below 45%. These constraints align with the classical problem of information asymmetry highlighted in agency theory, where lenders perceive SMEs as risky due to limited financial records and weak credit histories.

Regression results further demonstrate that financial sector depth and development finance institution (DFI) credit lines significantly increase SME access to finance. This underscores the catalytic role of DFIs in addressing market failures by channeling wholesale funds through local banks and guaranteeing SME loans. Yet, the benefits of these interventions appear uneven, as high interest rate spreads and stringent collateral requirements remain obstacles, suggesting that DFIs alone cannot close the gap without complementary institutional reforms.

The analysis also shows that fintech adoption enhances SME financial access, but only in countries with supportive governance structures and enabling regulatory frameworks. In weak institutional settings, fintech penetration fails to translate into improved credit outcomes, implying that digital financial innovations cannot substitute for strong financial infrastructure. Comparative analysis reveals that South Africa and Kenya, with more mature financial systems and better credit information infrastructure, outperform peers such as Nigeria and Ethiopia, where institutional weaknesses undermine credit expansion.

Overall, the findings highlight a dual reality: while African SMEs are benefitting from diversified financial ecosystems, structural and institutional barriers continue to hinder the depth and affordability of financing.

5.2. Implications for Theory and Practice

From a theoretical perspective, the study contributes to the institutional finance literature by demonstrating that the relationship between financial institutions and SME financing is not linear but context-dependent. Traditional models of financial intermediation assume uniform impacts of financial depth and access; however, our findings suggest that institutional quality acts as a moderator, amplifying or constraining the effectiveness of both traditional banks and fintech providers. This expands on existing theories of financial development by integrating institutional variables into the SME finance debate.

In practice, the results carry significant implications for financial institutions and SMEs alike. For banks, the persistence of collateral requirements suggests a need to rethink risk assessment models, moving beyond asset-based lending toward cash flow and behavioral data-driven lending. DFIs should recalibrate their role from being merely wholesale financiers to becoming enablers of systemic reform, promoting credit registries,

risk-sharing instruments, and gender-sensitive finance. For fintechs, the findings emphasize that scaling requires not only technological innovation but also partnerships with banks, regulators, and policymakers to ensure sustainability and trust.

For SMEs, the results reinforce the importance of financial literacy and record-keeping in mitigating perceived risk. Firms that can demonstrate transparency and reliable repayment histories stand to benefit most from evolving financial ecosystems. However, unless institutional bottlenecks are addressed, the majority of SMEs will remain underserved.

5.3. Policy Recommendations

The findings inform several actionable recommendations for policymakers and development partners:

- Strengthen Credit Infrastructure: Governments should invest in expanding credit bureaus, collateral registries, and digital identity systems to reduce information asymmetry and broaden the pool of bankable SMEs.
- Reform Collateral Regulations: Legal and regulatory reforms should allow for movable assets such as equipment, inventory, or receivables to serve as collateral. Experiences from Kenya and Ghana show that such frameworks significantly improve SME credit access.
- Enhance Credit Guarantee Schemes: Well-designed, transparent guarantee programs can mitigate lender risk and lower collateral requirements. Governments and DFIs should co-finance guarantees targeted at SMEs in high-impact sectors such as agribusiness, technology, and manufacturing.
- Promote Bank–Fintech Partnerships: Regulators should facilitate collaborations between fintechs and traditional banks, allowing fintech innovations to complement rather than compete with banking systems. Such partnerships can expand SME reach while maintaining financial stability.
- Foster Inclusive Finance: Policies should prioritize SMEs owned by women and youth, who face disproportionate barriers. Gender-sensitive loan products and financial literacy programs should be mainstreamed across national financial inclusion strategies.
- Deepen DFI Engagement: Development partners should continue to provide wholesale funds but also focus on capacity-building for local banks, risk-sharing mechanisms, and blended finance models to mobilize private capital for SME financing.
- Regional Harmonization: Cross-country variation in financial regulation hampers scale. Regional economic communities (e.g., ECOWAS, SADC) should work toward harmonizing financial sector regulations to support cross-border SME financing initiatives.

In summary, while financial institutions in Africa are increasingly diverse, their impact on SME financing is constrained by systemic and institutional challenges. Bridging this gap requires coordinated efforts — combining regulatory reforms, innovative lending practices, fintech adoption, and targeted development finance interventions. Only through such an integrated approach can Africa's SMEs fully unlock their growth potential and contribute meaningfully to inclusive economic transformation.

6. Conclusion

6.1. Summary of Findings

This study set out to examine the role of financial institutions in facilitating SME financing across major African economies, with evidence drawn from case studies and panel data. The analysis demonstrates that access to credit for SMEs remains constrained, with only about 40% of surveyed firms reporting loans or lines of credit. Financial sector depth, development finance institution (DFI) credit, and the availability of credit guarantee schemes are shown to significantly improve access and loan size. However, collateral requirements — averaging nearly 180% of loan value — continue to be a primary obstacle.

The findings also highlight the complementary role of fintech in broadening SME financial inclusion. In countries with supportive regulatory environments and stronger institutional quality, fintech penetration enhances the probability of SME access to finance. Comparative results show that South Africa, Kenya, and Ghana are relatively more advanced, while Nigeria, Ethiopia, and francophone West African economies still face large financing gaps. Overall, the study concludes that financial institutions — traditional banks, DFIs, and fintech providers — collectively shape the structure and depth of SME financing, though their effectiveness depends on institutional, regulatory, and macroeconomic contexts.

6.2. Contributions to Literature

This article makes three key contributions to the existing body of knowledge.

- Integrating traditional and non-traditional finance channels: By jointly analyzing banks, DFIs, and fintech, the study extends prior research that focused primarily on banking credit, thereby capturing the growing diversity of financing mechanisms available to SMEs in Africa.
- Linking institutional quality to fintech effectiveness: The moderated regression analysis illustrates how governance and regulatory quality condition the success of digital financial services in SME financing. This nuance advances institutional finance literature by demonstrating the contextual nature of fintech adoption.
- Comparative African case studies: Unlike earlier studies that often generalize findings, this research differentiates between country contexts, showing variations across South Africa, Kenya, Ghana, Nigeria, and Ethiopia. Such comparative insights strengthen the empirical base for region-specific policy design.

6.3. Limitations

Several limitations should be acknowledged:

- First, the study relies on secondary data from enterprise surveys, DFIs, and financial sector reports, which may suffer from reporting biases and coverage gaps. Informal financing, which remains significant in Africa, is not fully captured.
- Second, while the econometric models control for firm- and country-level factors, issues of endogeneity and measurement error may still influence results.
- Third, the country selection, though covering major economies, may not represent the full diversity of African financial systems, particularly fragile and conflict-affected states.
- Finally, the study is cross-sectional in some analyses, limiting the ability to make strong causal inferences about long-term institutional changes.

6.4. Future Research

Building on these findings, future research could advance the field in several directions:

- First, micro-level studies combining survey data with experimental interventions (such as randomized credit guarantee programs or fintech adoption pilots) could better identify causal mechanisms.
- Second, greater attention should be paid to informal financial institutions rotating savings and credit associations, cooperatives, and trade credit and their interaction with formal institutions.
- Third, longitudinal research tracking SMEs over time would provide insights into how financial access influences firm growth, survival, and productivity.
- Fourth, comparative work between African and other emerging markets (e.g., South Asia or Latin America) could illuminate similarities and differences in institutional and market dynamics.
- Finally, more qualitative case studies would enrich the quantitative results, capturing the lived experiences of SMEs navigating financial systems.

In conclusion, this article underscores that while progress has been made in expanding SME financing in Africa, significant gaps remain. Strengthening institutional quality, deepening the financial sector, expanding guarantee schemes, and harnessing fintech responsibly are key levers for improving SME credit access. Addressing these issues is critical, not only for SME development but also for fostering inclusive economic growth across African economies.

Acknowledgment

My gratitude goes to the Marketing and Organizational Governance Research Laboratory (LARMAG) for providing me with the database and all the documents on the collection operations.

References

- 1. The World Bank. (2023). *FinTech and the future of finance: Policy and market implications*. World Bank. https://www.worldbank.org/en/publication/fintech-and-the-future-of-finance
- 2. Organisation for Economic Co-operation and Development, G20, & Global Partnership for Financial Inclusion. (2024). *Action plan for MSME financing and policy guidance*. GPFI.
- 3. https://www.gpfi.org/sites/default/files/2024%20GPFI%20MSME%20Finance%20Report
- 4. European Investment Bank. (2024). Finance in Africa 2024: Fintech transforms African financial services. EIB.

- https://www.eib.org/en/press/all/2024-435-eib-finance-in-africa-2024-fintech-transforms-african-financial-services-but-high-funding-costs-hinder-climate-and-digital-transitions
- 5. Central Bank of Kenya. (2025). *FinAccess/Banking supply-side survey on MSME financing* (2024). CBK. https://www.centralbank.go.ke/2025/07/02/11441
- 6. The World Bank. (2024). *Toolkit for impact evaluation of public credit guarantee schemes for SMEs*. World Bank. https://openknowledge.worldbank.org/entities/publication/653d1ccd-be80-5345-bdbf-95416f4e9def
- 7. African Guarantee Fund. (2023). *AGF annual report 2023*. African Guarantee Fund. https://africanguaranteefund.com/wp-content/uploads/2024/08/AGF-Annual-Report-2023
- 8. GSMA. (2024). *The state of the industry report on mobile money 2024*. GSMA. https://www.gsma.com/sotir/wp-content/uploads/2024/03/GSMA-SOTIR-2024_Report_v7-2
- 9. McKinsey & Company. (2024). *Redefining success: A new playbook for African fintech leaders*. McKinsey. https://www.mckinsey.com/industries/financial-services/our-insights/redefining-success-a-new-playbook-for-african-fintech-leaders
- 10. International Finance Corporation & SME Finance Forum. (2024). *MSME finance gap: Updated estimates and implications*. SME Finance Forum/IFC. https://www.smefinanceforum.org/data-sites/msme-finance-gap
- 11. World Bank Group. (2021–2024). *MSME finance gap assessments and regional diagnostics*. World Bank Publications. https://documents.worldbank.org/en/publication/documents-reports/documentdetail/653831510568517947/msme-finance-gap-assessment-of-the-shortfalls-and-opportunities-in-financing-micro-small-and-medium-enterprises-in-emerging-markets
- 12. PricewaterhouseCoopers Global. (2024). *SME financing and structural constraints: Regional briefs*. PwC. https://www.pwc.com/ng/en/assets/pdf/pwc-msme-survey-report-2024
- 13. United Nations & Global Partnership for Financial Inclusion. (2024). *Public financial inclusion guidance: MSME financing action plan*. United Nations/GPFI. https://www.gpfi.org/sites/default/files/2024%20GPFI%20MSME%20Finance%20Report_V4_0.
- 14. Le Monde. (2023, May 3). En Afrique, le décollage des « fintech ». *Le Monde*. https://www.lemonde.fr/economie/article/2023/05/03/en-afrique-le-decollage-des-fintech 6171865 3234.html
- 15. FinMark Trust. (2024). *FinScope MSME South Africa 2024: Key findings*. FinMark Trust. https://finmark.org.za/knowledge-hub/articles/finscope-msme-south-africa-2024-key-findings-highlight-urgent-need-for-informal-sector-support
- 16. African Development Bank. (2024). *Annual report 2024*. AfDB. https://www.mfw4a.org/publication/african-development-bank-group-annual-report-2024
- 17. Development Bank Ghana. (2023). *DBG annual report 2023*. DBG. https://www.dbg.com.gh/wp-content/uploads/filr/3998/DBG%202023%20Annual%20Report
- 18. International Labour Organization. (2024). *Credit guarantee schemes, MSME access to finance and labour productivity in Africa*. ILO. https://www.ilo.org/sites/default/files/2024-07/Credit%20guarantee MSME Africa S2 2024 EN.
- 19. AFI (Alliance for Financial Inclusion). (2021–2024). *Credit guarantee schemes: Facilitating MSME financing in Africa—case studies & lessons*. AFI/ADB collaboration. https://www.afi-global.org/wp-content/uploads/2024
- 20. European Investment Bank & Global Development Network. (2021). *Potential impact of guarantee instruments on access to finance (AEGF study)* (EIB/GDN Working Paper). EIB. https://www.eib.org/files/publications/eib_gdn_working_paper_aegf_en
- 21. Food and Agriculture Organization & Rural Finance and Investment Learning Centre. (2021). *Impact evaluation of credit guarantee schemes in agriculture: Guidelines and case studies* (*methodology*). FAO/RFILC. https://www.rfilc.org/wp-content/uploads/2021/12/Impact-evaluation-of-credit-guarantee-schemes-in-agriculture
- 22. AGF & Climate Policy Initiative. (2024). *Guaranteeing change: Mapping the landscape of guarantees in Africa*. CPI. https://www.climatepolicyinitiative.org/guaranteeing-change-mapping-the-landscape-of-guarantees-in-africa

- 23. FinFind, FinSouth Africa, & African Bank. (2025). South African MSME access to finance report 2025. FinFind/African Bank. https://smesouthafrica.co.za/the-south-african-msme-access-to-finance-report-2025
- 24. GSMA. (2024). Sub-Saharan Africa 2024 year in review (mobile economy). GSMA. https://www.gsma.com/about-us/regions/sub-saharan-africa/wp-content/uploads/2025/01/GSMA-Sub-Saharan-Africa-2024-Year-In-Review
- 25. Sanga, B. (2024). FinTech developments and their heterogeneous effect on digital finance for SMEs: Evidence from 47 African countries [Working paper]. ResearchGate. https://www.sciencedirect.com/org/science/article/pii/S2053460424000136
- 26. ScienceDirect. (2024). FinTech developments and heterogeneous effects on digital finance for SMEs. ScienceDirect. https://www.sciencedirect.com/org/science/article/pii/S2053460424000136
- 27. ResearchGate. (2024). *Systematic review: FinTech and SMEs financing* (2008–2022). ResearchGate. https://www.researchgate.net/publication/374594875_FinTech_and_SMEs_financing_A_systematic_literature_review_and_bibliometric_analysis
- 28. Trends Research. (2023–2024). *Impact of fintech on service sectors in Sub-Saharan Africa*. Trends Research.

 https://trendsresearch.org/insight/the-impact-of-fintech-on-the-services-sector-in-sub-saharan-african-countries-a-comprehensive-analysis
- 29. National Credit Guarantee Company. (2024). NCGC: Institutional mandate and stakeholder engagement materials. NCGC. https://ncgc.ng
- 30. Reuters. (2025, January 1). Nigeria to establish National Credit Guarantee Company. *Reuters*. https://www.reuters.com/world/africa/nigeria-expand-credit-access-citizens-2025-01-01
- 31. PricewaterhouseCoopers Nigeria. (2024). *MSME survey report 2024: Nigeria*. PwC Nigeria. https://www.pwc.com/ng/en/assets/pdf/pwc-msme-survey-report-2024
- 32. Beck, T., & Cull, R. (2014). *Small and medium-sized enterprise finance in Africa* (African Growth Initiative Working Paper No. 16). Brookings Institution. https://doi.org/10.1596/1813-9450-7018
- 33. Demirgüç-Kunt, A., & Levine, R. (2008). *Finance, financial sector policies, and long-run growth*. The World Bank. https://ideas.repec.org/p/wbk/wbrwps/4469.html
- 34. Beck, T., Klapper, L. F., & Mendoza, J. C. (2010). The typology of partial credit guarantee funds around the world. *Journal of Financial Stability*, *6*(1), 10–25. https://ideas.repec.org/a/eee/finsta/v6y2010i1p10-25.html
- 35. Levine, R. (2005). Finance and growth: Theory and evidence. In P. Aghion & S. Durlauf (Eds.), *Handbook of economic growth* (Vol. 1, pp. 865–934). Elsevier. https://ideas.repec.org/h/eee/grochp/1-12.html
- 36. Ayyagari, M., Demirgüç-Kunt, A., & Maksimovic, V. (2011). Firm innovation in emerging markets: The role of finance, governance, and competition. *The Journal of Financial and Quantitative Analysis*, 46(6), 1545–1580. https://doi.org/10.1017/S0022109011000378